

AIM Reimbursement Policy

Any invoice/request with all necessary supporting documentation entered by the 1st of the month will be processed and paid by the 16th, or the next business day.

Any invoice/request with all necessary supporting documentation entered by the 15th of the month will be processed and paid by the 31st, or the last business day of the month.

AIM holds a **60-day reimbursement window** from the date of service

Examples:

Submitting by the 1st (example):

Invoice submitted on July 1st (with programmatic criteria met) will be paid on July 16th

Submitting by the 15th (example):

Invoice submitted on July 15th (with programmatic criteria met) will be paid on July 31st

60- Day Reimbursement Window (example):

Date of Service is the 1st of May, submission for reimbursement available until July 1st

AIM Self- Direction Billing Dates				
Service	Verification Date (in eVero)	Processing /Paid Date (in eVero)	Date of Service	First of Month that the Service is provided
Self-Hired Staffing (CH, Respite, SEMP)			X	
Broker			X	
Individual Directed Goods and Services (IDGS)		X		
Housing				X
Live In Caregiver (LIC)		X		
Other Than Personal Services (OTPS)	X			
Family Reimbursed Respite (FRR)	X			